

GRIEVANCE REDRESSAL OFFICER

Registered office: L&T House, Ballard Estate, Mumbai 400001

NOTICE

It is hereby informed that in compliance with the RBI Circular No.DNBS.CC.PD.NO.320 / 03.10.01 / 2012-13 dated February 18, 2013 as amended from time to time; the Company has appointed Mr. Raman G. Pattabi as the Grievance Redressal Officer with effect from March 14, 2013.

Customers can direct their grievances to the following contact details:

Mr. Raman G. Pattabi

Address: L&T Finance, KGN Towers, 05th floor, No.62 Ethiraj Salai, (Commander-In-Chief Road), Egmore, Chennai – 600 105

Tel No: 044-66881107

Mob No: 09789058538

Email id: GRO@ltfinance.com

(GRO office is available on call on all working days i.e. Monday - Saturday, 9:00AM to 7:00PM only)

Register a Complaint:

If the complaint / dispute is not redressed within a period of one month, the customer may appeal to 'the Officer-in-Charge of the Regional Office of Department of Non-Banking Supervision (DNBS) of Reserve Bank of India (RBI).

Address for the Regional Office of DNBS of RBI –

Reserve Bank of India
Department of Non-Banking Supervision
Mumbai Regional Office,
3rd Floor, Opp. Mumbai Central Railway Station,
Byculla, Mumbai – 400 008

The aforesaid information alongwith detailed Fair Practices Code is also available on website of the Company www.ltfinance.com

Please take note of the same.

By Order of the Board
For L&T Finance Limited

Sd/-

Authorised Signatory

Place: Mumbai
Date: March 16, 2013