NOTICE

It is hereby informed that in compliance with the RBI Circular No.DNBS.CC.PD.NO 320/03.10.01/2012-13 dated February 18, 2013 as amended from time to time, the Company has appointed Mr. Vinod Vardhan as the Grievance Redressal Officer (GRO) with effect from May 14, 2018.

Customers can direct their grievances to the following contact details:

**Name:** Mr. Vinod Vardhan

**Address:** 3rd Floor, City-2, Vidhyanagari Marg,
CST Road Road, Kalina
Santacruz, Mumbai - 400098

Contact No: 1800 1020 476

Email id: GRO@ltfs.com

If the complaint/dispute is not redressed within a period of one month, the customer may Appeal to the Officer-in-Charge of the Regional Office of Department of Non-Banking Supervision (DNBS) of Reserve Bank of India (RBI).

**The Reserve Bank of India**
Department of Non-Banking Supervision
Mumbai Regional Office,
Opposite Mumbai Central Station (East),
Byculla, Mumbai – 400 008

The aforesaid information along with detailed Fair Practices Code is also available on website of the Company [www.ltfs.com](http://www.ltfs.com)

Please take note of the same.

For L&T Infrastructure Finance Company Limited

Vinda Wagh
Authorized Signatory

L&T Infrastructure Finance Co Ltd
Registered and Corporate Office
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